

Press release*Astana, July 1, 2025***The industrial operation of the information system Oil Transportation Management — KazTransOil — "Single window" for subsoil users has been launched**

KazTransOil JSC has launched into industrial operation a new information system for interaction with clients on the single window principle — Oil Transportation Management — KazTransOil (OTM-KTO). The digital platform allows automating the processes of providing services through its own oil pipeline system KTO and organizing transportation through the oil pipelines of MunaiTas NWPC LLP and Kazakhstan-China Pipeline LLP.

The goal of the project is to automate and simplify the entire process of documentary support for the provision of oil transportation services to shippers — by automating the processing of document packages, which will now be carried out online, from submitting an application to a route order.

Key capabilities of the digital solution:

- automatic submission and approval of applications for oil transportation;
- integration with the Ministry of Energy of the Republic of Kazakhstan's Oil Transportation Management system;
- automated exchange of information between KazTransOil JSC and subsoil users;
- calculation and formation of payment orders, statements and other documents in accordance with approved schedules.

Benefits for users:

- reduction in time for registration, submission and processing of documentation;
- monitoring of application and payment statuses in real time;
- reduction in the influence of the human factor;
- a single digital interface for all stages of interaction;
- improving the quality and transparency of customer service.

As part of the preparation for the industrial launch, the design stages were completed, business models were tested, information security tools were implemented and reliable integration with the Ministry of Energy of the Republic of Kazakhstan's Oil Transportation Management system was ensured.

The launch of OTM-KTO into industrial operation has become an important stage in the modernization of the oil transportation industry of Kazakhstan and forms the basis for

more flexible, technological and customer-oriented interaction in the oil transportation services market.

KazTransOil JSC is the national operator of the Republic of Kazakhstan for the main oil pipeline. It is part of the KazMunayGas JSC NC group. The company owns a diversified network of main oil pipelines with a length of 5.2 thousand km and provides operator services for the maintenance of pipelines owned by third-party organizations, with a total length exceeding 5 thousand km.

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